**Staff Survey**

**How Are You Experiencing Linkages?**

*Survey Instructions: As key implementers of Linkages at our agency we want to know what our staff thinks! Please take a few minutes to reflect on your experiences in coordinating services between CalWORKs and Child Welfare Services and answer the following questions. Read each question below and mark an X in the box that best describes your experience. Feel free to use the comments section to elaborate on your response to any of the questions.*

1. I believe our job is to build on families’ strengths to be successful.

*Strongly Disagree Strongly Agree*

| **1** | **2** | **3** | **4** | **5** | **6** |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |

Comments:

1. I have access to information necessary to offer parents the array of services and support to meet their self-sufficiency needs and keep their children safe.

*Have no access Have full access*

| **1** | **2** | **3** | **4** | **5** | **6** |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |

Comments:

1. Sufficient screening information is gathered for the team to make sound decisions about coordinating services to help the family achieve its goals.

*Strongly Disagree Strongly Agree*

| **1** | **2** | **3** | **4** | **5** | **6** |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |

Comments:

1. Families seem to trust that our agency is there to help them, rather than creating obstacles that they have to overcome.

*Strongly Disagree Strongly Agree*

| **1** | **2** | **3** | **4** | **5** | **6** |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |

Comments:

1. There is a sense of shared responsibility across the team to address child and family needs.

*Strongly Disagree Strongly Agree*

| **1** | **2** | **3** | **4** | **5** | **6** |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |

Comments:

1. I am in regular contact with my counter-part in the CWS/CalWORKs (circle one) program on every case that meets the Linkages criteria.

*Strongly Disagree Strongly Agree*

| **1** | **2** | **3** | **4** | **5** | **6** |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |

Comments:

1. I respect, value and depend on the contributions that other team members bring to the case planning process.

*Strongly Disagree Strongly Agree*

| **1** | **2** | **3** | **4** | **5** | **6** |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |

Comments:

1. I no longer consider that a Linked family has two case plans, but rather one coordinated plan that addresses both child safety needs and family self-sufficiency needs.

*Strongly Disagree Strongly Agree*

| **1** | **2** | **3** | **4** | **5** | **6** |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |

Comments:

1. We regularly access and use data to inform our team’s case decisions.

*Strongly Disagree Strongly Agree*

| **1** | **2** | **3** | **4** | **5** | **6** |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |

Comments:

1. I am clear about the respective roles and responsibilities of each team member for all my Linkages cases.

*Strongly Disagree Strongly Agree*

| **1** | **2** | **3** | **4** | **5** | **6** |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |

Comments:

1. Service providers and other staff understand the roles and responsibilities of Linkages team members.

*Strongly Disagree Strongly Agree*

| **1** | **2** | **3** | **4** | **5** | **6** |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |

Comments:

1. The timelines that parents need to meet are no longer in conflict with one another.

*Strongly Disagree Strongly Agree*

| **1** | **2** | **3** | **4** | **5** | **6** |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |

Comments:

1. For families who are receiving services from both CalWORKs and CWS, the coordination between both programs has saved me time.

*Strongly Disagree Strongly Agree*

| **1** | **2** | **3** | **4** | **5** | **6** |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |

Comments:

1. I feel supported by my supervisor/manager to successfully implement service coordination between CalWORKs and Child Welfare Services.

*Strongly Disagree Strongly Agree*

| **1** | **2** | **3** | **4** | **5** | **6** |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |

Comments:

1. Families are being successfully linked with existing community resources outside our agency.

*Strongly Disagree Strongly Agree*

| **1** | **2** | **3** | **4** | **5** | **6** |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |

Comments:

1. I have the knowledge and skills I need to successfully implement service coordination between CalWORKs and Child Welfare Services in my job.

*Strongly Disagree Strongly Agree*

| **1** | **2** | **3** | **4** | **5** | **6** |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |

Comments:

1. I am satisfied with what we’ve accomplished with our Linkages services.

*Strongly Disagree Strongly Agree*

| **1** | **2** | **3** | **4** | **5** | **6** |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |

Comments:

1. Please add any general comments or suggestions for improving Linkages services in our agency:

Thank you!